

07 October 2020

**Mr. Derek Gallimore**

Founder and CEO

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Dear **Mr. Gallimore**:

We, the Export Marketing Bureau (EMB) of the Department of Trade and Industry (DTI) and the Philippine Trade and Investment Center - Sydney Australia, would like to extend our appreciation for being our host in the recently concluded webinar entitled “**The Philippine IT BPM Industry: Your Tool for Business Recovery and Continuity**”.

We are delighted to share with you that the objective of the webinar was successfully met. Your expertise in hosting and carrying out the flow of the programme in a smooth and yet engaging manner proved that it is imperative to engage with experts who have extensive knowledge in IT-BPM industry.

Once again, thank you very much and we look forward to collaborating with you in our future events.

Very truly yours,



**SENEN M. PERLADA**  
Director

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